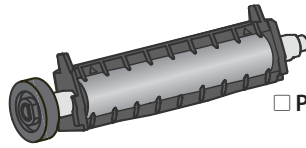


Replacement Procedure for mC-Label2 Platen Unit



Accessories

If any of the package contents are missing or damaged, contact the dealer where the product was purchased.



□ Platen unit

□ Replacement procedure guide (this manual)



Check Video

You can check the procedure for replacing the platen unit in the video in the mC-Label2 online manual.



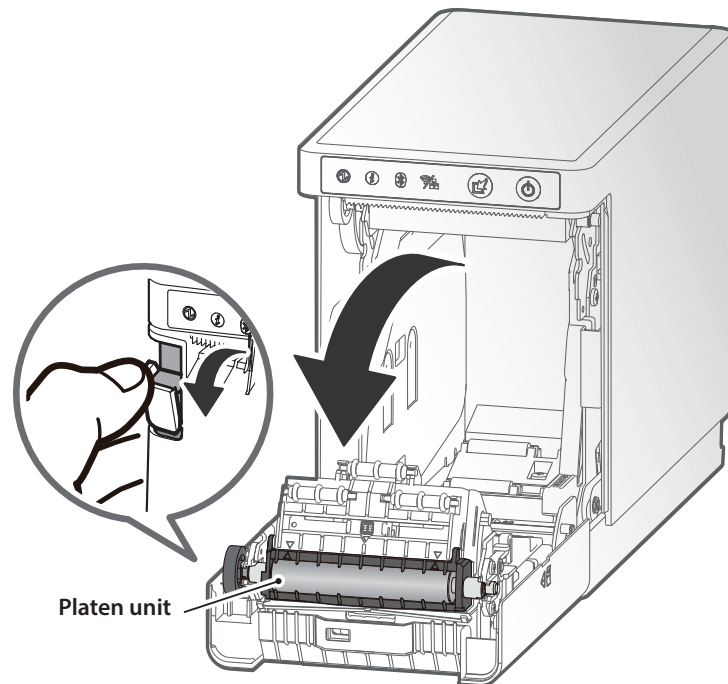
Caution

- For safety, be sure to turn off the printer power and pull the power plug out of the electrical outlet before performing replacement work.
- Be careful not to damage any other parts when performing replacement work. Also, be sure to follow the described instructions to the end.

Removing the Platen Unit

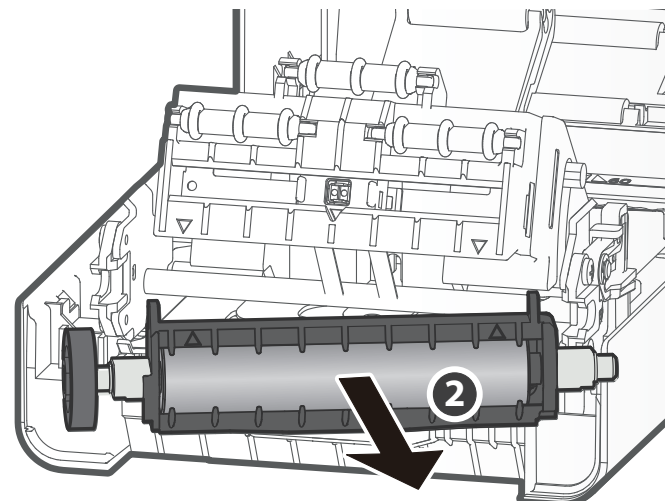
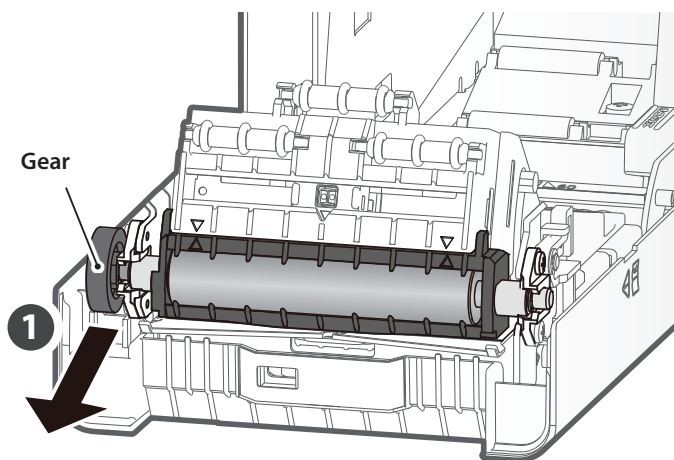
1. Open the printer cover.

- Pull the cover opening lever toward you and open the printer cover.
- If paper is loaded, remove it.



2. Remove the platen unit.

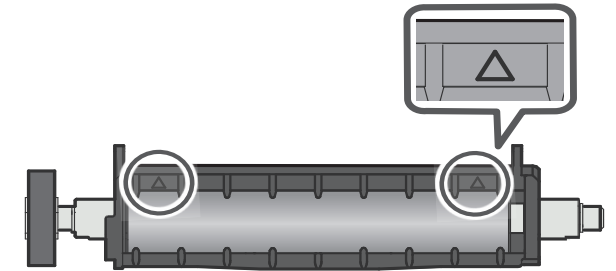
- While holding the left gear of the platen unit ①, pull the unit toward you to remove it ②.



Mounting the Platen Unit

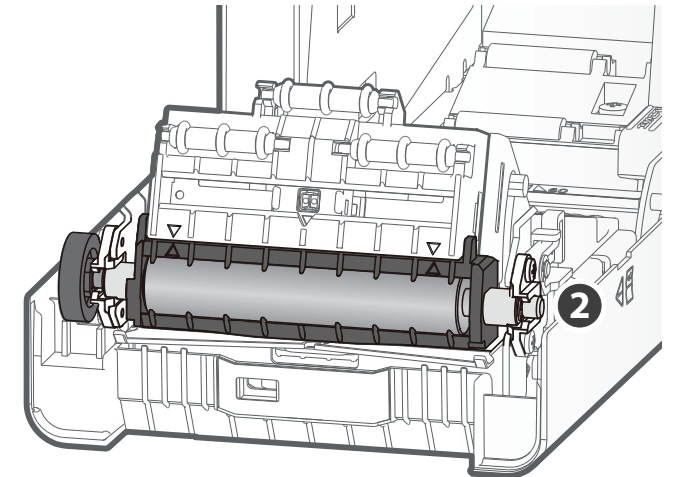
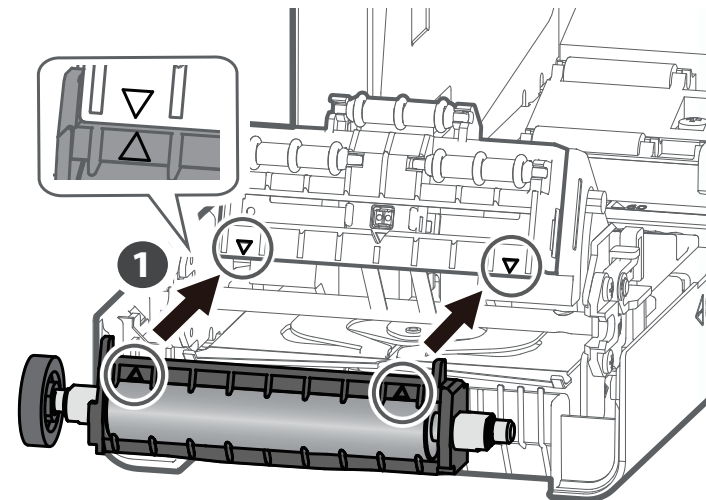
1. Check the vertical orientation of the platen unit.

- Make sure that the △ mark on the platen unit is facing up.



2. Mount the platen unit.

- Align the ▽ mark on the printer with the △ mark on the platen unit ① and push the unit until a clicking sound is heard ②.



Updating Printer Information (Turning Off **i** LED)

After parts replacement is finished, update the printer information by using the configuration app or operating the printer.

This process will update next notification timing, and the **i** LED will be turned off.

Update Procedure by Using Configuration App

Scan the QR code on the right side or search the configuration app to access the download site.

[Configuration app download site](#)



When Using iOS / Android

Use Star Quick Setup Utility

- ① Launch Star Quick Setup Utility.
- ② Connect to a printer.
- ③ Select [Change Printer Settings] > [Parts Replacing].
- ④ Put a check in the box next to "Completed parts replacement", and tap [Apply].

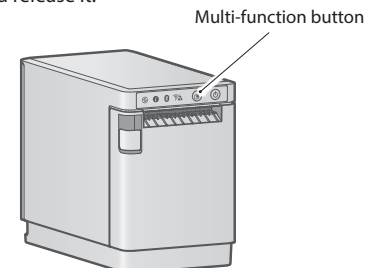
When Using Windows

Use Star Windows Software

- ① From the Windows start menu, open [Star Windows Software] - [Printer Utility].
- ② Connect to a printer.
- ③ Select [Maintenance], [Parts Replacing] tab, put a check in the box next to "Completed parts replacement", and click [Apply].

Update Procedure by Operating Printer

- ① Make sure there is no paper in the printer and close the printer cover.
- ② Turn on the printer power.
- ③ Press and hold the Multi-function button for 5 seconds or more and release it, and within 2 seconds press and hold the button again for 5 seconds or more and release it.



- When disposing of this product, be sure to follow local ordinances and regulations.
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