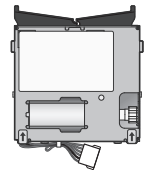


Replacement Procedure for mC-Label2 Cutter Unit



Accessories

If any of the package contents are missing or damaged, contact the dealer where the product was purchased.



□ Cutter unit



□ Stationary knife

□ Replacement procedure guide (this manual)

Be sure to replace the cutter unit and the stationary knife unit together.



Check Video

You can check the procedure for replacing the cutter unit in the video in the mC-Label2 online manual.



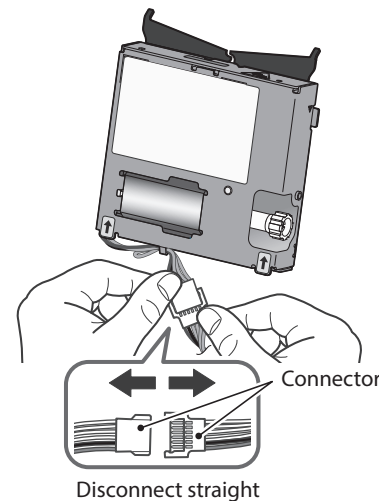
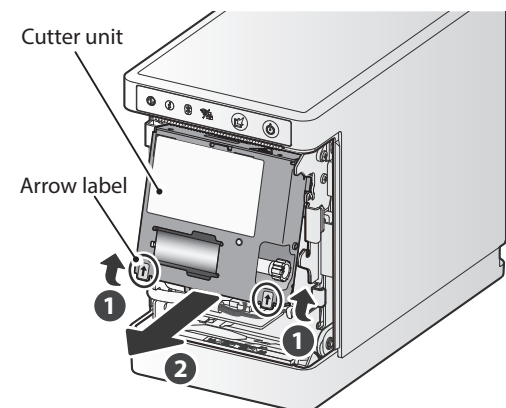
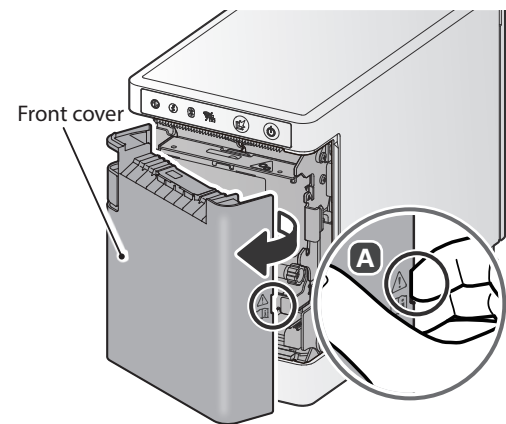
Caution

- For safety, be sure to turn off the printer power and pull the power plug out of the electrical outlet before performing replacement work.
- When handling the stationary knife unit, hold the blue plastic part to prevent knife injuries.
- Be careful not to damage any other parts when performing replacement work. Also, be sure to follow the described instructions to the end.

Replacement of Cutter Unit

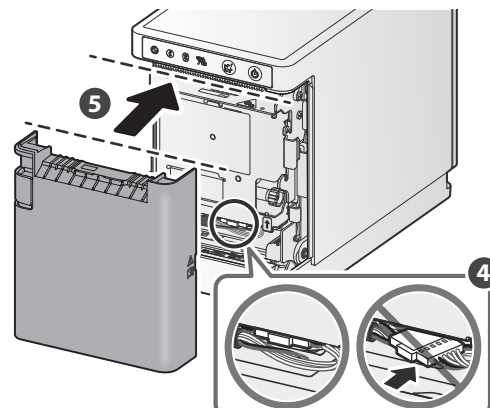
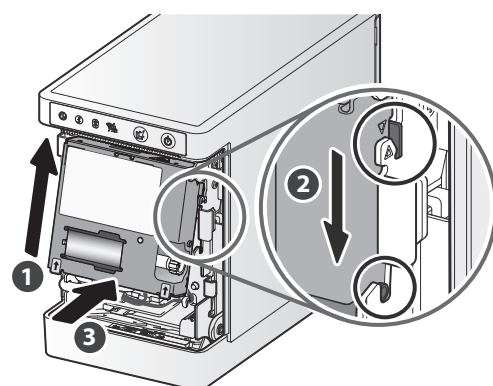
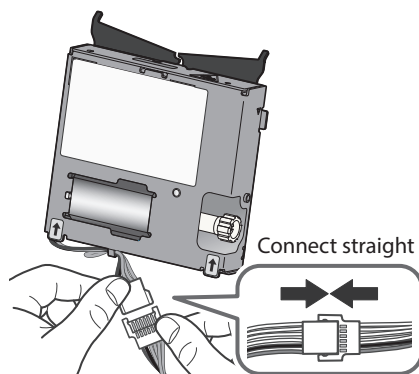
1. Remove the cutter unit.

- Pull the front cover toward you while hooking your finger in the concave portion **A** on the right side and remove the cover by opening it.
- While lifting the bottom part of the arrow label **1**, pull out the cutter unit toward you **2**.
- Be sure to hold the connector part when disconnecting the cable connector and remove the cutter unit. At this time, do not hold the cable or forcibly pull it to prevent application of excessive force to the cable or connector.



2. Mount the cutter unit.

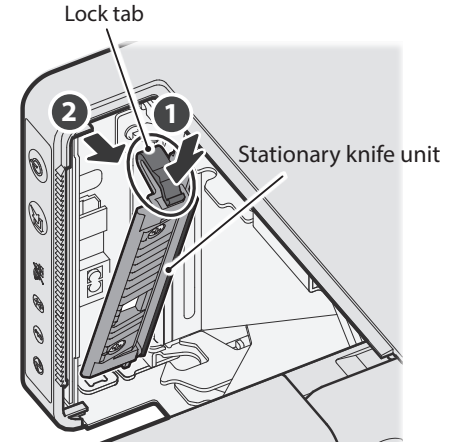
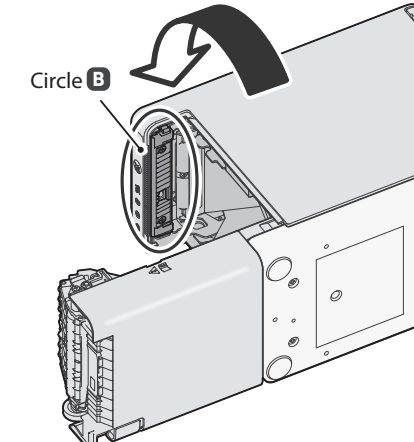
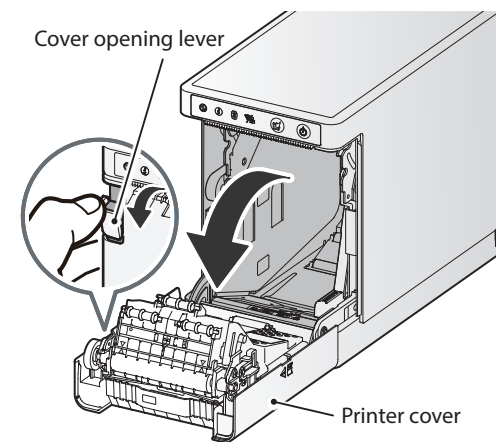
- Securely connect the cable connector without any gap in the connection.
- Insert the cutter unit into the printer, starting with its upper part **1**. Adjust the position so that the two bosses fit into the frame **2** and set the cutter unit **3**.
- Store the wired connector and cable under the cutter unit and make sure that they do not protrude from the front side of the cutter **4**. Securely attach the front cover horizontally to the printer until a clicking sound is heard **5**.



Replacement of Stationary Knife Unit

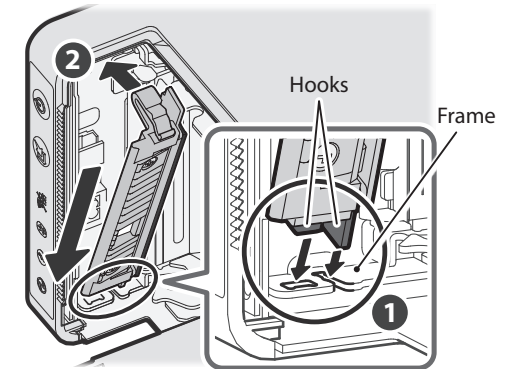
1. Remove the stationary knife unit.

- Pull the cover opening lever toward you and open the printer cover.
- Change the printer orientation so that the inside part indicated by the circle **B** can be seen.
- Push the lock tab of the stationary knife unit to unlock the unit **1**. Tilt the stationary knife unit toward you and remove the unit **2**.



2. Mount the stationary knife unit.

- Insert the two hooks at the bottom of the stationary knife unit into the concave portion of the frame **1**. Make sure that there is no misalignment or gap in the hook insertion and set the stationary knife unit by pushing it until a clicking sound is heard **2**.



Updating Printer Information (Turning Off **i** LED)

After parts replacement is finished, update the printer information by using the configuration app or operating the printer. This process will update next notification timing, and the **i** LED will be turned off.

Update Procedure by Using Configuration App

Scan the QR code on the right side or search the configuration app to access the download site.

[Configuration app download site](#)



When Using iOS / Android

Use Star Quick Setup Utility

- Launch Star Quick Setup Utility.
- Connect to a printer.
- Select [Change Printer Settings] > [Parts Replacing].
- Put a check in the box next to "Completed parts replacement", and tap [Apply].

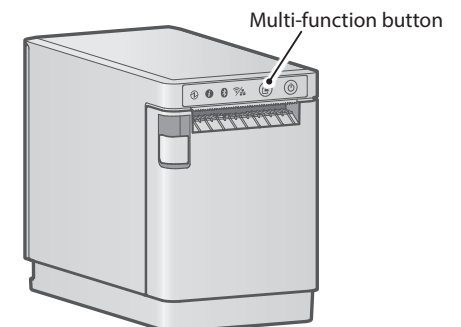
When Using Windows

Use Star Windows Software

- From the Windows start menu, open [Star Windows Software] - [Printer Utility].
- Connect to a printer.
- Select [Maintenance], [Parts Replacing] tab, put a check in the box next to "Completed parts replacement", and click [Apply].

Update Procedure by Operating Printer

- Make sure there is no paper in the printer and close the printer cover.
- Turn on the printer power.
- Press and hold the Multi-function button for 5 seconds or more and release it, and within 2 seconds press and hold the button again for 5 seconds or more and release it.



- When disposing of this product, be sure to follow local ordinances and regulations.
- For the owners of other companies' trademarks mentioned in this document, see Trademarks in our website (<https://www.star-m.jp/eng/trademarks.html>).